

My complaint is related to my use of the consumer laws against [REDACTED] and [REDACTED] Limited, i had a car that fitted in with all the criteria of a vehicle that is Unfit for purpose, (The persistent and ongoing nature of the defects and breakdowns in the car clearly display that the goods were not of acceptable quality pursuant to the Consumer Guarantee contained in section 54 of the ACL, A reasonable person purchasing a \$53 000.00 car would expect it to be- fit for all the purposes to which such a car is commonly put- be free from defects, and be durable, The persistent and ongoing occurrence of the issues, displays that the car supplied would not meet the expectations of a reasonable consumer purchasing the car) Due to the ongoing safety issues i elected to reject the goods and request a refund, I had at times earlier asked [REDACTED] that in good faith they give me a good price for a trade in of the [REDACTED] and i would purchase another vehicle from them,(but not another [REDACTED]

List of things replaced under warranty

1. repair of wiper washer bottle after it fell off
2. Front grill keeps vibrating itself out and sticks out
3. SRS airbag issues throughout ownership requiring visits to dealer for repairs and resetting
4. Constant software upgrades to fix surging issues , smoking issues, poor transmission operations.
5. Very bad driveline vibrations during vehicle ownership
6. Replacing of sensors
7. Reworking of connectors
8. Unblocking of hoses, sensors, inlet tubes
9. Engine mounts replaced
10. Tailshaft replaced
11. Stop lamp switch replaced
12. Reclining seat switches replaced
13. Interior of car stripped for replacement of upper and lower SRS wiring harnesses, resulting in removal of 2 layers of underfloor sound deadner and scratches and damage and ill-fitting of many panels resulting in many rattles.
14. Turbo replaced after engine ran hot during an overheating issues while sitting in traffic.
15. New communication system after it was shorted out during SRS harness replacement, a number of electrical components remained shorted out and took a further 7 months to find and fix.
16. Camshaft sensor replaced
17. Cam angle harness replaced
18. Balance shaft engine seal replaced

The car still suffered from

1. Random loss of power
2. Transmission locking in second gear
3. Airconditioning shutting down at 35 degrees
4. Traction Control not working as intended
5. Vibration in driveline
6. Faulty radio/media centre
7. Rear bumper loose and would wobble and shake
8. Scratches and chips and bad fitting panels from dash and interior being removed so many times
9. Hand Brake useless
10. Two layers of sound deadner removed and not replaced.
11. Over heating and running rough of motor when warm/hot

I am quite sure this vehicle fitted the criteria of the unfit for purpose laws, yet when i went to mediation, my council advised me that it would be uneconomically viable to continue, as the defense would only tie me up in court.

I am more than happy to supply all or more information that may be needed